

Fees, Charges and Refund

RTO: 46445 | CRICOS: 04377A

Code	Qualification Name	Course Duration	Total Course Fee	Deposit (incl. admin and resource fee)	Payment Plan	Workplace Training Hrs
HEALTH AND COMMUNITY SERVICES			DOMESTIC			
CHC33021	CHC33021 Certificate III in Individual Support (Ageing & Disability)	48 weeks	\$3,400 (Includes resources fee \$400)	\$850 (Includes \$250 admin fee \$400 resource fee \$200 deposit)	\$850 x 3	126 hrs
CHC52025	CHC52025 Diploma in Community Services (Case Management)	53 weeks	\$7,000 (Includes resources fee \$500)	\$1400 (Includes \$250 admin fee \$500 resource fee \$650 deposit)	\$1,400 X 4	105 hrs
EARLY CHILDHOOD						
CHC30125	CHC30125 Certificate III in Early Childhood Education and Care	48 weeks	\$4,300 (Includes resources fee \$400)	\$1075 (Includes \$250 admin fee \$400 resource fee \$425 deposit)	\$1,075 x 3	168 hrs
ACCREDITED SHORT COURSES						
HLTAID009	Provide Cardiopulmonary Resuscitation	total of 4 hours	\$50			
HLTAID011	Provide First Aid	total of 14 hours	\$99			
HLTAID012	Provide First Aid in an Education and Care Setting	total of 24 hours	\$110			

A resource Fee is to be paid with the deposit, this is included in the full deposit and is not additional to the payment plan.

- Welcome Pack (Uniform and ID Card)
- Workbooks, Handouts
- Onsite Internet
- Learner Management System
- Assessment Materials

Disclaimer: The information contained in this Schedule is current at the time of publishing and is subject to change at the discretion of management. More up-to-date information can be obtained from our website www.arohacollege.edu.au. Kindly reconfirm the schedules at the time of enrolment.



AROHA COLLEGE

Level 1, 12 Newcastle Street,
Perth WA 6000
Phone: 1300 800 876
Email: hello@arohacollege.edu.au



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HEALTH AND COMMUNITY SERVICES			INTERNATIONAL			
CHC33021	CHC33021 Certificate III in Individual Support (Ageing & Disability)	48 weeks	\$8,400 (Includes resources fee \$400)	\$2800 (Includes \$250 admin fee \$400 resource fee \$2,150 deposit)	\$2800 x 2	126 hrs
CHC52025	CHC52025 Diploma in Community Services (Case Management)	53 weeks	\$12,000 (Includes resources fee \$500)	\$2400 (Includes \$250 admin fee \$500 resource fee \$1,650 deposit)	\$2,400 X 4	105 hrs
EARLY CHILDHOOD						
CHC30125	CHC30125 Certificate III in Early Childhood Education and Care	48 weeks	\$9,300 (Includes resources fee \$400)	\$3100 (includes admin fee \$250 resource fee \$400 and deposit \$2450)	\$3,100 x 2	168 hrs
ACCREDITED SHORT COURSES						
HLTAID009	Provide Cardiopulmonary Resuscitation	total of 4 hours	\$50			
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Course Fees, Payments and Refunds

a) Details of all fees—such as tuition, enrolment deposits, administration, materials, and other applicable charges—are outlined in the Course Flyer or relevant pre-enrolment materials.

Standard 4.3 (Pre-enrolment information must be accurate and accessible), Compliance Requirements Policy – Transparent fee disclosure

b) In accordance with fee protection requirements, Aroha College will not collect more than \$1,500 from an individual learner prior to course commencement.

Compliance Requirements Policy – Learner Fee Protection

c) AQF certification documentation (Certificates or Statements of Attainment) will be issued to learners who are assessed as competent. These costs are included in the overall course fee.

Credential Policy – Issuance of certification, Standard 1.8 (Assessment leads to valid outcomes)

d) Refunds may be granted under the following circumstances:
Overpayment of fees

- Training cancelled by Aroha College
- Withdrawal prior to commencement (notification must be provided in writing)
- Withdrawal prior to commencement due to illness or hardship (with supporting evidence)
- Failure of Aroha College to deliver agreed training services

Compliance Requirements Policy – Refund policy, Outcome Standard 1

e) A deposit of no more than \$1,500 is required to secure enrolment. Refer to the Course Flyer for the specific deposit amount.

Compliance Requirements Policy – Fee collection threshold

f) An administration fee of \$250 is included in the total deposit. If a learner withdraws prior to course commencement, the administration portion is non-refundable. The balance of the deposit may be refunded based on the Refund Policy. If total course fees are less than \$1,500, full payment may be required upfront.

Compliance Requirements Policy – Refund policy, pre-enrolment fee collection

g) No refunds are available once a learner has commenced training.

Compliance Requirements Policy – Reasonable refund terms must be stated prior to enrolment

h) Learners are responsible for securely storing their certification. A reissue of certification will incur a reissue fee of \$80.

Credential Policy – Reissue of certification

i) If a learner is assessed as not yet competent, they will be offered one reassessment opportunity. A second reassessment may also be offered.

Standard 1.8 (Reasonable adjustments and reassessment opportunities)

j) Guidance and feedback will be provided by the trainer before any reassessment.

Outcome Standard 2 (Trainer support for progression)

k) Generally, reassessment is provided at no additional cost. If applicable, any reassessment fees will be disclosed in the Course Flyer.

Compliance Requirements Policy – Full disclosure of costs prior to enrolment

l) If a learner is competent in some, but not all, units, a Statement of Attainment will be issued. Learners will have up to six months to complete outstanding assessments.

Credential Policy – Partial completion certification, Outcome Standard 1

m) Aroha College is responsible for the issuance of all AQF certification documentation in a timely manner.

Credential Policy, Standard 1.1

n) Learners are required to provide specific resources for course participation. These are listed in Section 11.

Standard 2.4 (Learner access to necessary resources)

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